

the citizens pipeline

February 2010

Citizens Shares the Dream at MLK and Pride Parks

Citizens Energy Group and some partnering contractors recently contributed more than \$110,000 of in-kind work and hundreds of hours of employee volunteer service to Indy Parks to renovate Martin Luther King Park's pool bathhouse on the City's Near-Northside and Pride Park Community Center on the City's Eastside.

"With Sharing the Dream, Citizens Energy Group reaffirms its commitment to helping the City of Indianapolis create a world-class parks system," said Mayor Greg Ballard. "This very generous donation of time, energy and resources by Citizens Energy Group's staff and leadership showcases the community spirit of this corporate entity and exemplifies the kind of public-private partnerships we seek to support our assets for decades to come."

Sharing the Dream 2010 marks Citizens

Energy Group's second service project with Indy Parks. Citizens Energy Group's first Sharing the Dream project in January 2009 resulted in more than \$50,000 worth of improvements to Brookside Park Family Center. Funding for the projects was provided from revenue from non-utility companies Citizens operates. Ratepayer dollars were not used.

"Through Sharing the Dream 2010, Citizens Energy Group is proud to continue our tradition of honoring Dr. King and his tremendous service to humanity by supporting the renovations at Martin Luther King Park and Pride Park," said Carey Lykins, president and CEO of Citizens Energy Group. "We are privileged to work with Indy Parks while reinforcing our commitment to neighborhood redevelopment and enhancing the quality of life in our community."



Director of Indy Parks Stuart Lowery, Citizens Energy Group President & CEO Carey Lykins, Mayor Greg Ballard, and Jan Diggins, Manager of Neighborhood Redevelopment for Citizens, celebrate the Sharing the Dream Project at the MLK Bath House.

Smoke and CO Alarms Save Lives

Citizens Gas urges all customers to have working smoke and carbon monoxide detectors on all levels of their home and establish a home evacuation plan, which they practice with their family. The company also urges customers to be very careful using space heaters. More information about smoke alarms is available www.CitizensEnergySafety.com

Bank On Indy Can Help You Find Financial Freedom



Indianapolis Mayor Greg Ballard and First Lady Winnie Ballard recently joined community leaders and financial institution partners to launch Indy's Campaign for Financial Fitness,

which includes free tax prep for citizens, and a program called Bank On Indy, a citywide campaign to help residents save money and switch to using traditional banking services.

Details about these programs can be found at www.indy.gov www.bankonindy.org or by calling 2-1-1 for hours and locations.

Bank On Indy helps get people into **no-cost or low-cost checking and savings accounts**. If you've had trouble opening an account in the past, then Bank On Indy is YOUR second chance!

How will Bank On Indy help me?

A bank account will help YOU keep more of YOUR money. How? By helping you:

- Stop paying high check-cashing fees
- Build savings
- Build or rebuild credit
- Protect your money from theft / natural disaster
- Build a better financial future for YOU and YOUR FAMILY!

To open a Bank On Indy account, you will need to bring a photo ID plus a second form of ID (like a utility bill). Know your Social Security number or your Individual Taxpayer Identification Number (ITIN). You only need one of these things. Don't be afraid to ask questions! The different accounts available through Bank On Indy were designed just for YOU!

Financial fitness is happening in our community. Find the program that's right for you, and start taking control of your financial future! Call 2-1-1 or visit www.bankonindy.org or www.indy.gov to learn about free tax prep and Bank On Indy.

Citizens Offers Many Payment Options

In addition to the Budget Plan, Citizens Gas offers several payment options designed to make it easier to pay your bill. Information about all of these options is available at citizensgas.com.

- **Citizens Budget Plan** allows customers to spread the cost of winter heating out into equal monthly payments throughout the year.
- **Citizens eBill** -- You can pay your gas bill online with a few mouse clicks and no transaction fee. Citizens Gas' eBill payment option allows you to pay your monthly bill online with a free debit transaction from your checking account.
- **Automatic Bank Deduction Plan (ABD)** -- Your total monthly gas bill or budget

payment is deducted from your checking or savings account on the due date of your bill.

- **EasyPay** -- You can make a one-time payment from your checking account by using Citizens Gas' EasyPay. This service is free to use, visit EasyPay online or call (317) 924-3310.
- **Credit Card Payment** -- You can pay your bill using Visa, MasterCard, Discover, or ATM card by calling (317) 924-3310.
- **Flexible Payment Arrangements** -- If you have difficulty paying your bill, Citizens Gas will work with you to make arrangements. Call 924-3311 to talk to one of our Customer Service Representatives.

Crème Brulee

Chef Ian Harrison

Ingredients:

- ½ qt. heavy whipping cream
- 1 vanilla bean
- ¾ cup sugar
- 6 egg yolks
- Sugar for coating

Directions:

Split bean and scrape into cream, simmer pod and scraped seeds in cream. Temper yolks and sugar with cream mixture. Pour mix into dishes. Put dishes in waterbath. Cook in 350 degree oven (gas) until set. Let cool. Dust with granulated sugar and torch.

