

the citizens pipeline

September 2009

Citizens Energy Savers Provides Tools to Help Reduce Your Energy Costs



Now in its second year, the Citizens Energy Savers program is providing a comprehensive set of tools to help customers conserve energy, including cash rebates towards the purchase of high efficiency natural gas appliances. The innovative program provides the following benefits for the utility's customers:

- **Citizens Energy Savers Rebates** – Cash rebates are available for residential and business customers for purchase of high efficiency natural gas furnaces (\$200), boilers (\$500) and tank water heaters (\$100) and tank less water heaters (\$150).
- **Citizens Home Energy Advisor** – The Home Energy Advisor is an online energy audit tool that provides customers with a detailed list of energy-saving suggestions that are based on their home's actual energy usage.
- **Citizens Bill Analyzer** – The Bill Analyzer provides information to help customers understand why their bill varies from month-to-month or year-to-year.
- **Citizens Weatherization Program** – Citizens Gas is partnering with the Indiana Housing and Community Development

Authority, the Indiana Community Action Association and Indianapolis Power and Light to provide comprehensive weatherization improvements to more than 300 low-income homes with high energy use. On average, the improvements lower energy use in the homes by nearly 40 percent.

- **Think Energy** – Citizens Gas is partnering with Indianapolis Power and Light to provide energy education to Indianapolis Public Schools this fall through the National Energy Foundation (NEF). The program will focus on 3,200 sixth grade students and each participant will receive a "TAKE ACTION" kit designed to help them save energy at home.

Details of the new energy efficiency program are available at www.CitizensEnergySavers.com.

"During these difficult economic times we know customers are continually looking for ways to reduce their household expenses. Citizens Energy Savers provides a strong set of tools to help customers conserve energy to not only benefit their household budget, but also the environment," said Krista Jackson, Energy Efficiency Portfolio Manager for Citizens Energy Group.

Enroll Now in the Budget Plan

The Budget Plan spreads the cost of winter heating out into equal monthly payments throughout the year. To sign up for the budget payment plan, just pay the budget amount listed on your bill. More information about conservation, weatherization and bill payment options is available on our web site at: www.citizensgas.com.

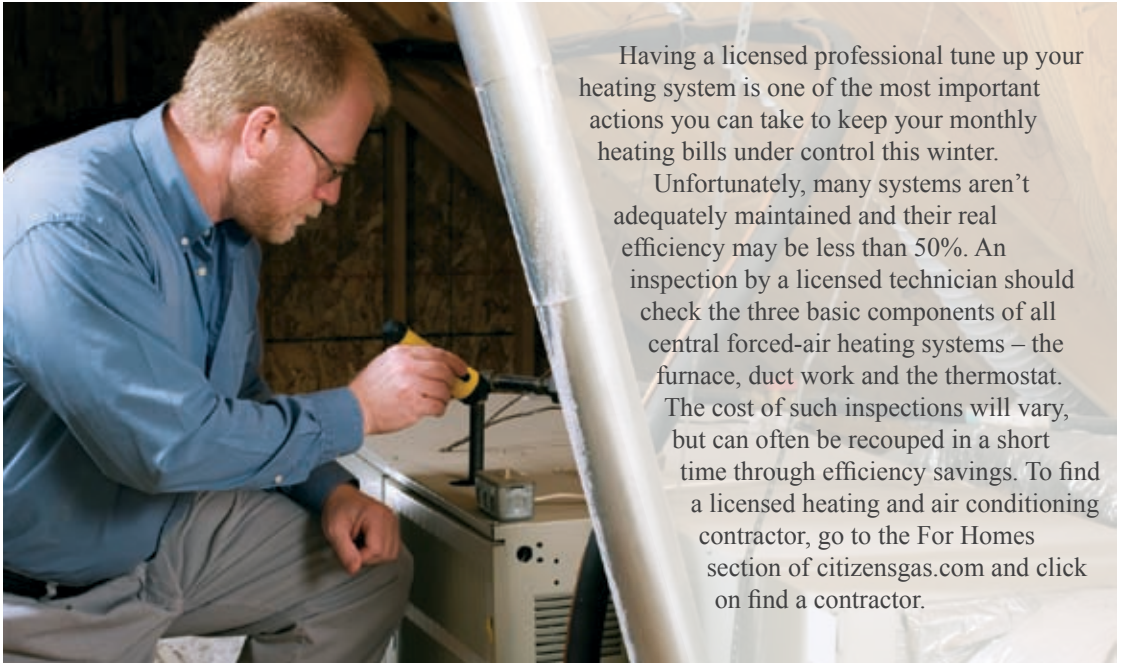
Schedule Energy Assistance Appointment

The Indiana Energy Assistance Program is taking applications by appointment only. Appointments can be scheduled by calling 1-866-565-0197.

Smoke, CO Alarms Save Lives

At Citizens Gas we care about your safety. So, we want to strongly encourage you to have a working smoke detector on each level of your home and to be careful when using space heaters. We also recommend you have at least one carbon monoxide detector in your home. Be WinterWise and visit CitizensEnergySavers.com for more heating safety tips.

Tune Up Your Home Heating System



Having a licensed professional tune up your heating system is one of the most important actions you can take to keep your monthly heating bills under control this winter.

Unfortunately, many systems aren't adequately maintained and their real efficiency may be less than 50%. An inspection by a licensed technician should check the three basic components of all central forced-air heating systems – the furnace, duct work and the thermostat. The cost of such inspections will vary, but can often be recouped in a short time through efficiency savings. To find a licensed heating and air conditioning contractor, go to the For Homes section of citizensgas.com and click on find a contractor.

Spaghetti alla Carbonara

Chef Concetta Mascari

Ingredients:

- ¼ tsp saffron
- 1-pound spaghetti
- ½ pound pancetta
- 3 tbsps extra-virgin olive oil
- 1 small onion, small diced
- 4 cloves of garlic, finely chopped
- ½ cup dry white wine
- 3 eggs at room temperature
- 1 cup of grated pecorino cheese
- ½ cup of chopped parsley
- Salt and Pepper to taste

Directions:

Bring a large pot of water to a boil, salt the water and cook pasta to al dente. While the pasta is cooking take out 1 cup of water and dissolve the saffron.

While the water comes to a boil, heat oil over medium heat. Add pancetta and cook until slightly crispy, about 4 minutes. Add the onion and cook until translucent, about 3 minutes. Then add the garlic and sauté for 3 more minutes. After everything is cooked add the white wine and saffron infused water being sure to get all the brown off the bottom of the pan that the pancetta left. While that is cooking whisk the eggs, cheese, pepper and parsley together.

Drain pasta and add to the skillet, Toss everything together, then turn off the heat, add the egg mixture and toss to coat the spaghetti evenly. Serve immediately with some extra cheese and parsley on top.

