

the Citizens PIPELINE

February 2007

Options to Make it Easier to Pay Your Bill

Citizens Gas offers a variety of payment plans and online tools designed to help you better manage your winter heating bills. More information about options and tools described below is available online at citizensgas.com.

Citizens Bill Analyzer

Surprised by a change in your gas bill? Citizens Bill Analyzer will help you understand the reasons why your bill could be higher than you expect. Not only can you view your current gas bill online, but you can also view the last 24 months of your billing and usage information. When you get done analyzing your bill, you can also use the **Citizens Home Energy Advisor** to provide a free, online energy audit of your home, which will recommend specific energy-saving tips.

Budget Payment Plan

The Budget Plan allows you to pay the same amount each month, thus making it easier to manage your monthly expenses. The budgeted amount is computed by forecasting your annual natural gas use based on past consumption and then dividing it into 12 equal monthly payments. If you live in a new home, we will estimate your annual usage based on your house size and the number of gas appliances. For more information or to sign up for the Budget Plan, call Customer Services at 924-3311.

Automatic Bank Deduction Plan

With the Automatic Bank Deduction Plan, you may have your total monthly gas bill or budget payment amount deducted from your checking or savings account. The amount is deducted from the designated account on your bill due date each month and you will continue receiving a copy of each monthly billing.

Easy Pay Check by Phone

You can make a one-time payment from your checking or savings account by using Citizens Gas' EasyPay. This service is free to use, visit EasyPay Online or call (317) 924-3310 to use our automated EasyPay service.



Credit Card Payment

You can pay your bill using Visa, MasterCard, Discover, or your ATM card by calling (317) 924-3310 and following the automated instructions. You can also make a Credit Card Payment Online. There is an additional fee of \$3.50 for this service.

65 Bill Payment Locations Throughout County

Citizens Gas offers about 65 convenient bill payment locations throughout Marion County including at many Marsh supermarkets, Lo-Bill Foods, and Ace Cash Express Stores. For a complete listing of bill payment locations go to citizensgas.com.



Citizens Gas

Don't Miss Out on Earned Income Tax Credit

Indianapolis residents are reminded that they may be eligible to receive thousands of dollars through the Earned Income Tax Credit (EITC), a federal and state tax benefit for people who work and have a valid social security number.

The EITC can provide a cash refund even if your income is so low that you are not required to file a tax return. All you have to do is file a federal and state income tax return. You may also be eligible for the Child Tax Credit.

You can get free help preparing your taxes by calling **926-HELP (4357)**.

Smoke Alarms Save Lives

Have a smoke alarm placed on every level of your home. Single level homes and apartments should have smoke alarms near the kitchen and all sleeping areas.

- **Test your alarm(s) monthly by pushing the test button.** Once a year, use a smoldering cotton string or incense until the smoke makes the alarm sound. If the alarm is battery-powered and doesn't sound, replace it with a new battery and try again. If it's electrically connected to household circuits and doesn't sound, check the fuse and try again. In either case, if the alarm still isn't working, replace the entire unit.
- **Replace the batteries every year, or when you hear intermittent beeping.** Don't use rechargeable batteries. Unlike regular batteries, they lose their charge without emitting any warning sign.
- **Replace smoke alarms every five years with new ones.** They can be electrically powered, battery powered, or a combination of both. Whatever kind you

have, remember they don't last forever.

- **Make sure everyone in your home recognizes the sound of the alarm and knows what to do in case of a fire.** Know two ways out of every room and have a prearranged meeting place outside. Practice your home fire escape plan regularly. Once out, stay out and call the fire department from the nearest phone. Never go back into your home until the fire department says it's safe to do so.



Asian Steamed Salmon with Pear and Papaya Salsa

Ingredients:

- 2 Salmon Fillets or your favorite fish
- Sea salt to taste
- White Pepper to taste
- 2 tbs. plum sauce
- 1 tsp. soy sauce
- 1/2 cup diced pear
- 1/4 cup diced papaya or mango
- 1 tbs. chopped cilantro
- 1 tsp. jalapeno, seeded and chopped
- 1 tbs. purple onion, diced
- 1 tbs. lemon juice
- 1 tsp. unfiltered honey
- 1 tsp. red bell pepper for color
- -- Mix this all together and keep at room temperature --

Garnish: Circles of Kiwi and a papaya fan.

Directions:

1. Find a large sauté pan that fits the bottom of the steamer. This basket can be found at all Asian groceries and are reasonably priced. They can be used to steam an entire meal with the vegetables on the bottom.
2. Salt and pepper the steaks on all sides
3. Place the 2 fish steaks onto a plate that is just an inch smaller than the basket. You must leave room for your clean fingers to reach in and retrieve the hot plate when it has finished cooking.
4. Make papaya fans and cut kiwi into circles and reserve.
5. Gently remove the fish onto the sliced of papaya and kiwi.
6. Spoon the Salsa onto the fish and, Oo-la-la!

